

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	123	118	4%
	Admits	47	54	-13% ▼
	Discharges	48	43	12% ▲
	Service Hours	1,480	1,194	24% ▲
	Bed Days	9,861	9,406	5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	65	48.5%
	Case Management	31	23.1%
Addiction	Residential Services	28	20.9%
Forensic MH	Crisis Services	10	7.5%

Consumer Satisfaction Survey

(Based on 73 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		92%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		87%	80%	83%
✓ General Satisfaction		82%	80%	92%
● Recovery		73%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age					Gender			
	#	%	State Avg			#	%	State Avg
18-25	6	5%	▼ 16%		Male	82	67%	60%
26-34	9	7%	▼ 23%		Female	41	33%	40%
35-44	15	12%	20%					
45-54	45	37%	▲ 24%					
55-64	39	32%	▲ 14%					
65+	8	7%	4%					
Ethnicity					Race			
	#	%	State Avg			#	%	State Avg
Non-Hispanic	105	85%	75%		White/Caucasian	59	48%	▼ 65%
Hisp-Puerto Rican	11	9%	12%		Black/African American	57	46%	▲ 17%
Hispanic-Other	4	3%	6%		Other	4	3%	▼ 14%
Unknown	2	2%	6%		Am. Indian/Native Alaskan	2	2%	1%
Hispanic-Cuban	1	1%	0%		Asian	1	1%	1%
Hispanic-Mexican			0%		Multiple Races			1%
					Hawaiian/Other Pacific Islander			0%
					Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	1	2	-50% ▼
Discharges	1	-	
Service Hours	140	201	-30% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	15	100%	85%	91%	15% ▲

Service Utilization

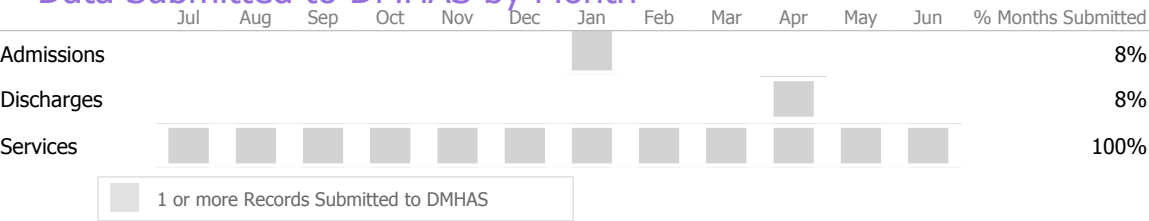
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	14	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 100%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 100%	79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	18	-11% ▼
Admits	1	3	-67% ▼
Discharges	1	3	-67% ▼
Service Hours	166	264	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	16	100%	85%	91%	15% ▲

Service Utilization

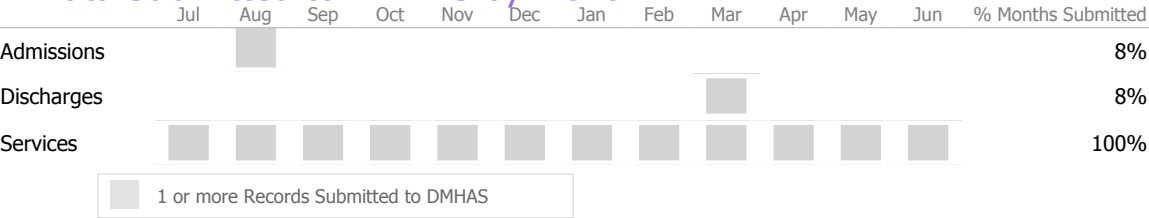
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	15	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div> 99%	99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div><div></div></div> 100%	79%

Data Submitted to DMHAS by Month



▲ > 10% Over

▼ < 10% Under

■ Actual

■ Goal

✓ Goal Met


● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

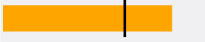

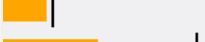

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	19	16% ▲
Admits	10	12	-17% ▼
Discharges	14	6	133% ▲
Bed Days	3,974	3,855	3%


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		9	64%	60%	66%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		19	83%	60%	81%	23% ▲
✓ Stable Living Situation		22	96%	95%	96%	1%
● Employed		5	22%	25%	8%	-3%
● Improved/Maintained Axis V GAF Score		9	47%	95%	66%	-48% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		13	438 days	0.6	84%	90%	97%	-6%


< 90%
 90-110%
 >110%

Data Submission Quality














Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%


On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		83%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		76%
✓ SA Screen Complete		75%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%
✓ Valid Axis V GAF Score		97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													42%
Discharges													67%



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	9	5	80% ▲
Discharges	10	7	43% ▲
Bed Days	838	726	15% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge	<div><div></div></div>	10	100%	85%	95%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge	<div><div></div></div>	5	100%	90%	95%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div><div></div></div>	3	134 days	0.3	77%	90%	77%	-13% ▼
<div><div>< 90%</div><div>90-110%</div><div>>110%</div></div>								

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	<div></div>		<div></div>		<div></div>		<div></div>		<div></div>	<div></div>		<div></div>	58%
Discharges	<div></div>	<div></div>		<div></div>	<div></div>	<div></div>				<div></div>	<div></div>	<div></div>	67%
<div><div>1 or more Records Submitted to DMHAS</div></div>													

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met


Below Goal

* State Avg based on 4 Active Respite Bed Programs



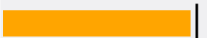
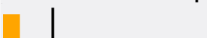
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	42	5%
Admits	11	8	38% ▲
Discharges	8	8	0%
Service Hours	1,174	729	61% ▲


Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	62%	50%	69%	12% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		42	93%	60%	86%	33% ▲
✓ Stable Living Situation		45	100%	85%	94%	15% ▲
● Improved/Maintained Axis V GAF Score		36	92%	95%	68%	-3%
● Employed		4	9%	25%	13%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	100%	90%	98%	10%

Data Submission Quality

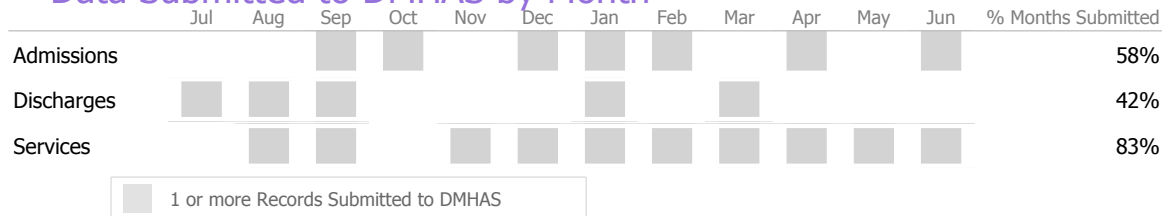
Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		90%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		90%
✓ SA Screen Complete		90%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		97%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

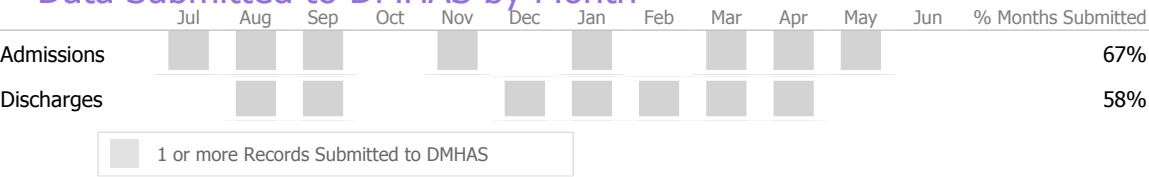
 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 52 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	32	-13%	▼
Admits	15	24	-38%	▼
Discharges	14	19	-26%	▼
Bed Days	5,049	4,825	5%	

Data Submitted to DMHAS by Month



> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 4 Active Other Programs